# Creating the Future of Project Delivery at Telstra

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# Proud past, brilliant future

**PAST**
World class telecommunications company with brilliantly executed engineering projects

**PRESENT**
Professionalising project delivery as a stand alone capability

**FUTURE**
World class technology company with brilliantly executed, complex & diverse projects



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# Digitising the future

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# Where to begin?

# Focusing our Efforts on 3 Key Themes

1. Investment Management
   - Better planning of portfolios, adherence to the stage gate models and more accurate and complete benefits management.

2. Project Governance
   - Uplift project sponsor capability and increase the effectiveness of project decision making and control through steering committees.

3. Professionalisation of our project managers
   - Fundamental project management skills uplift supported by quality project management methods and tools.

# Focus the power of the people

# Ready. Set. Go……

# Innovation challenge

# Project delivery capability FY17 plan

## Sponsor Capability

- **Program Launch**
  - Executive Roadshow
- **Build Capability**
  - JGC education program
  - Steering Committee Assessment
  - CPO Steering Committee Support
- **Embed Capability**
  - Executive on-boarding training (HR/Deloitte)

## Project Manager Capability

- **Internal Activities**
  - PM Education Series
  - PM Toolkit Starter Kit
  - Finance Learning Series for PMs
- **External Activities**
  - Training provider panel refresh
  - Training roadmap for managers

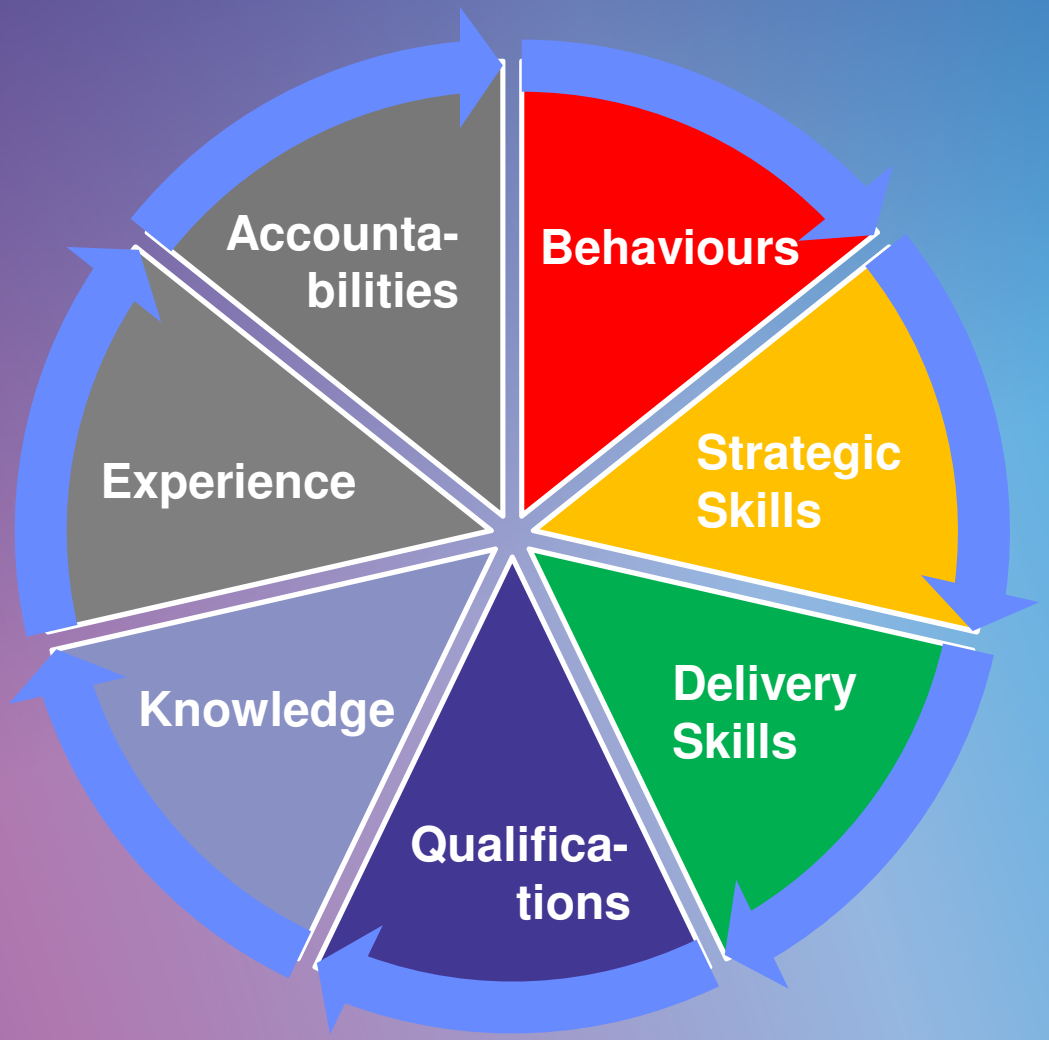
## Project Assurance

- **Three Lines of Defence**
  - Internal Health Check Review
  - External Assurance Review
  - Internal Project Audit

## Project Delivery Framework

- **Existing Process Review & Integration**
  - TDP
  - Agile
  - TRIM
- **New Process Development**
  - Create the Telstra Project Play Book
  - Supporting fast, flexible, safe delivery

# Building Capability



# Five Must Haves for Telstra Project Managers

1. **Don’t be boring**
2. **Be prepared to get your hands dirty**
3. **Know your stuff, learn new stuff**
4. **Celebrate the ideas that didn’t work**
5. **Know yourself, know your people**

# Thank you

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