Creating the Future of Project Delivery at Telstra

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Proud past, brilliant future

PAST
World class telecommunications company with brilliantly executed engineering projects

PRESENT
Professionalising project delivery as a stand alone capability

FUTURE
World class technology company with brilliantly executed, complex & diverse projects

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Digitising the future

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Where to begin?

Focusing our Efforts on 3 Key Themes

1. Investment Management
   - Better planning of portfolios, adherence to the stage gate models and more accurate and complete benefits management.

2. Project Governance
   - Uplift project sponsor capability and increase the effectiveness of project decision making and control through steering committees.

3. Professionalisation of our project managers
   - Fundamental project management skills uplift supported by quality project management methods and tools.

Focus the power of the people

Ready. Set. Go……

Innovation challenge

Project delivery capability FY17 plan

Sponsor Capability

- **Program Launch**
  - Executive Roadshow
- **Build Capability**
  - JGC education program
  - Steering Committee Assessment
  - CPO Steering Committee Support
- **Embed Capability**
  - Executive on-boarding training (HR/Deloitte)

Project Manager Capability

- **Internal Activities**
  - PM Education Series
  - PM Toolkit Starter Kit
  - Finance Learning Series for PMs
- **External Activities**
  - Training provider panel refresh
  - Training roadmap for managers

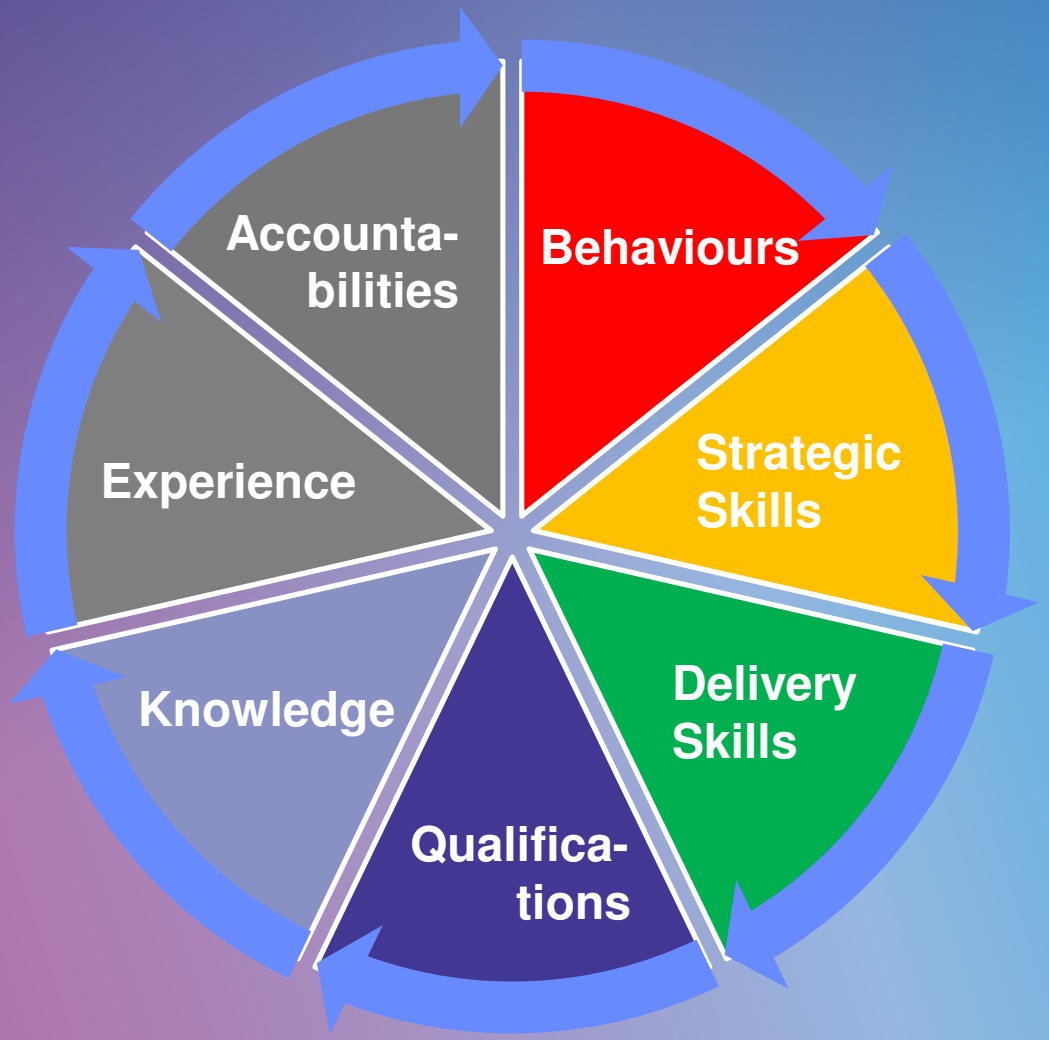
Project Assurance

- **Three Lines of Defence**
  - Internal Health Check Review
  - External Assurance Review
  - Internal Project Audit

Project Delivery Framework

- **Existing Process Review & Integration**
  - TDP
  - Agile
  - TRIM
- **New Process Development**
  - Create the Telstra Project Play Book
  - Supporting fast, flexible, safe delivery

Building Capability



Five Must Haves for Telstra Project Managers

1. **Don’t be boring**
2. **Be prepared to get your hands dirty**
3. **Know your stuff, learn new stuff**
4. **Celebrate the ideas that didn’t work**
5. **Know yourself, know your people**

Thank you

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