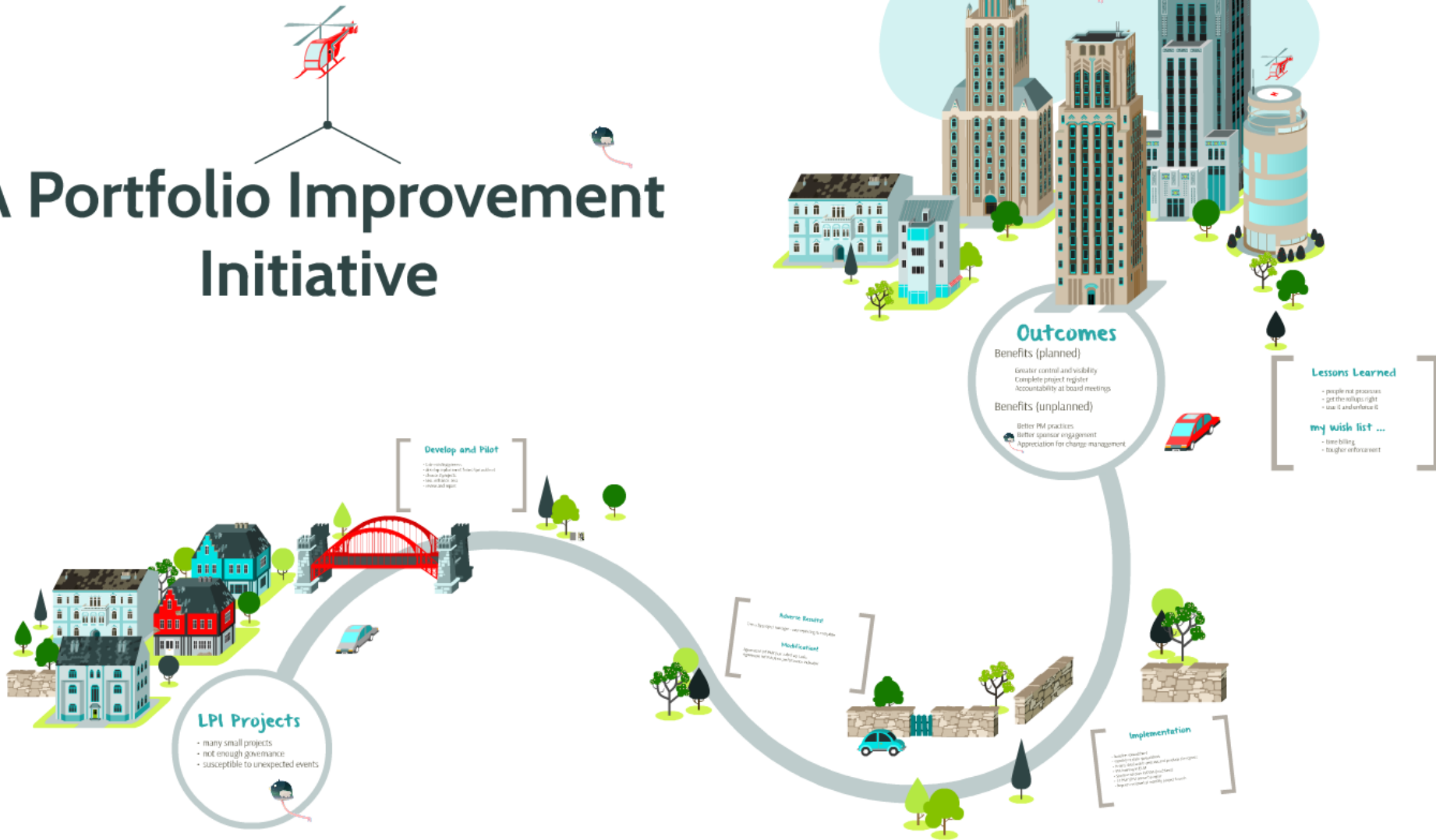


A Portfolio Improvement Initiative



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Home - Land and Property L... X

ipl.nsw.gov.au

NSW Land & Property Information

FOR CUSTOMER SERVICE CALL 1300 052 837 OR WRITE TO US

LAND TITLES LAND VALUATION SURVEYING MAPPING AND IMAGERY PUBLICATIONS ABOUT LPI

LAND AND PROPERTY INFORMATION

Your one stop shop for land title registration, property information, valuation, surveying and mapping.

I want to know about...
 Take me to...
 Dealing forms
 Plan forms
 Property Information Inquiry forms
 General forms

NOTICES

- LPI will be undertaking scheduled system maintenance of the Online Shop and SIX website on **Sunday, 10 May 2015 from 11:00am to 12:15am**. All products and services will not be available during this period.

PRODUCT CATALOGUE

- Online access to LPI products
- Find information quickly
- Easy search facility

QUICK LINKS

- Approved Information Brokers
- Atlas of New South Wales
- BOSST
- Comprehensive Property Addressing System
- Conditions of Purchase
- CORSnet-NSW
- Geographical Names Board
- LPI Web Services
- National e-Conveyancing NSW
- NSW Globe

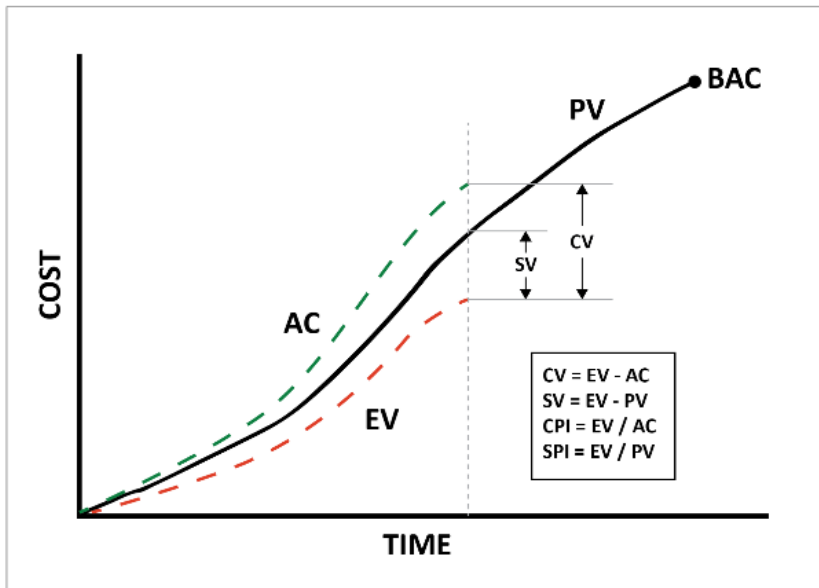
PRODUCTS AND SERVICES

- Title searches**
Access NSW land titling records
- Online valuation services**
Access NSW valuation information
- Surveying services**
Supporting the survey and spatial industry
- Plans and dealings**
Current turnaround times available online

ANNOUNCEMENTS

- Circular 2015-03 Changes to processes for dishonoured cheques (PDF 29.9 KB)
- Fact sheet - Attending a paper settlement when the Certificate of Title (CT) is in electronic format (PDF 170.1 KB)
- Circular 2015-02 Property Information Inquiry Service changes (PDF 58 KB)
- Circular 2014-11 Alterations to Real Property Act documents - dealings, instruments and annexures (PDF 165 KB)

VALUER GENERAL WEBSITE ONLINE SHOP LAND TITLE FORMS E-CONVEYANCING NSW



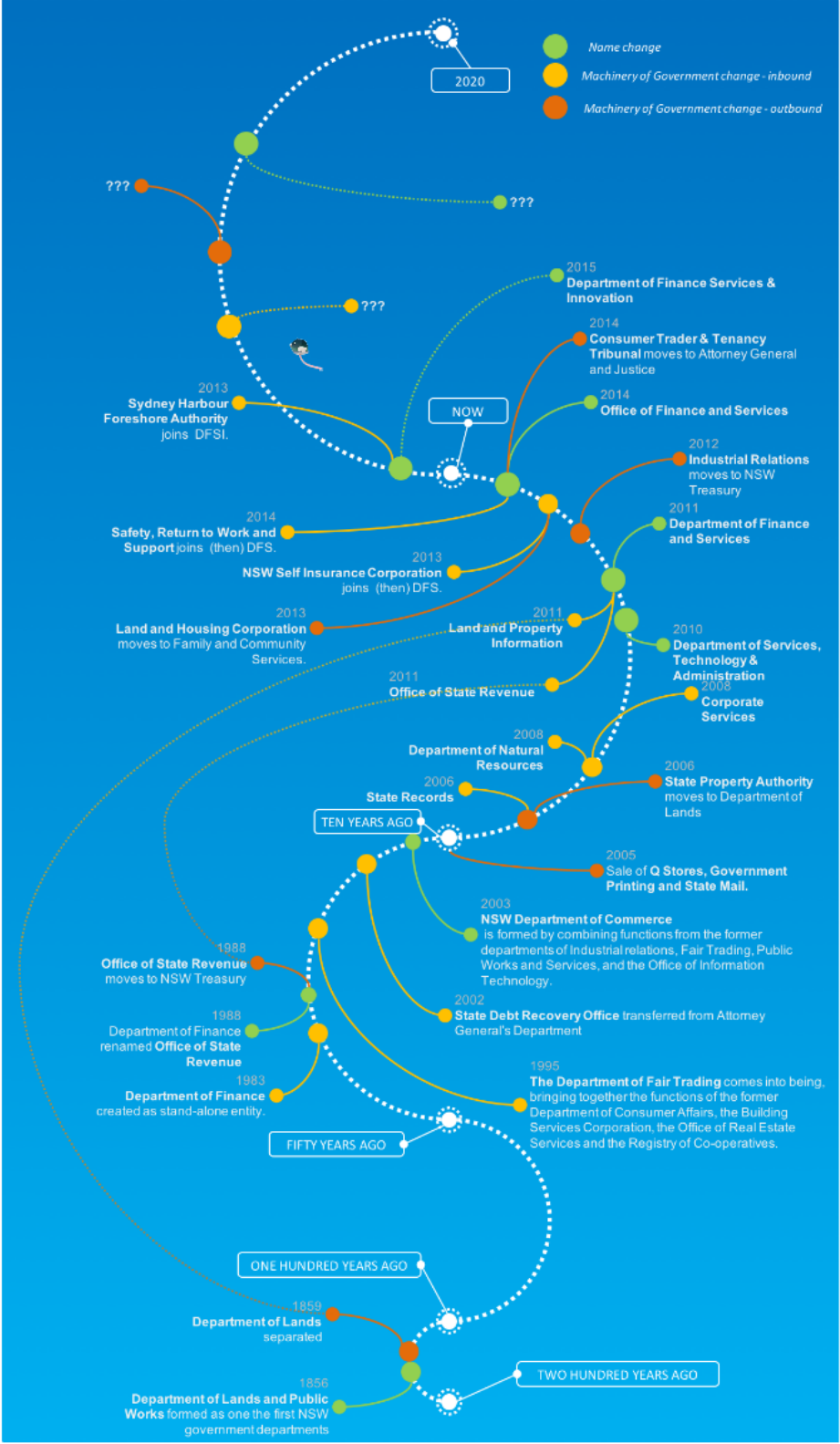
Video: <https://vimeo.com/metroboulotchaos>



LPI Projects

- many small projects
- not enough governance
- susceptible to unexpected events





2005

Sale of Q Stores, Government Printing and State Mail.

2003

NSW Department of Commerce

is formed by combining functions from the former departments of Industrial relations, Fair Trading, Public Works and Services, and the Office of Information Technology.

2002

State Debt Recovery Office transferred from Attorney General's Department

1988

Office of State Revenue moves to NSW Treasury

1988

Department of Finance renamed **Office of State Revenue**

1983

Department of Finance created as stand-alone entity.

1995

The Department of Fair Trading comes into being bringing together the functions of the former Department of Consumer Affairs, the Building Services Corporation, the Office of Real Estate Services and the Registry of Co-operatives.

FIFTY YEARS AGO

ONE HUNDRED YEARS AGO

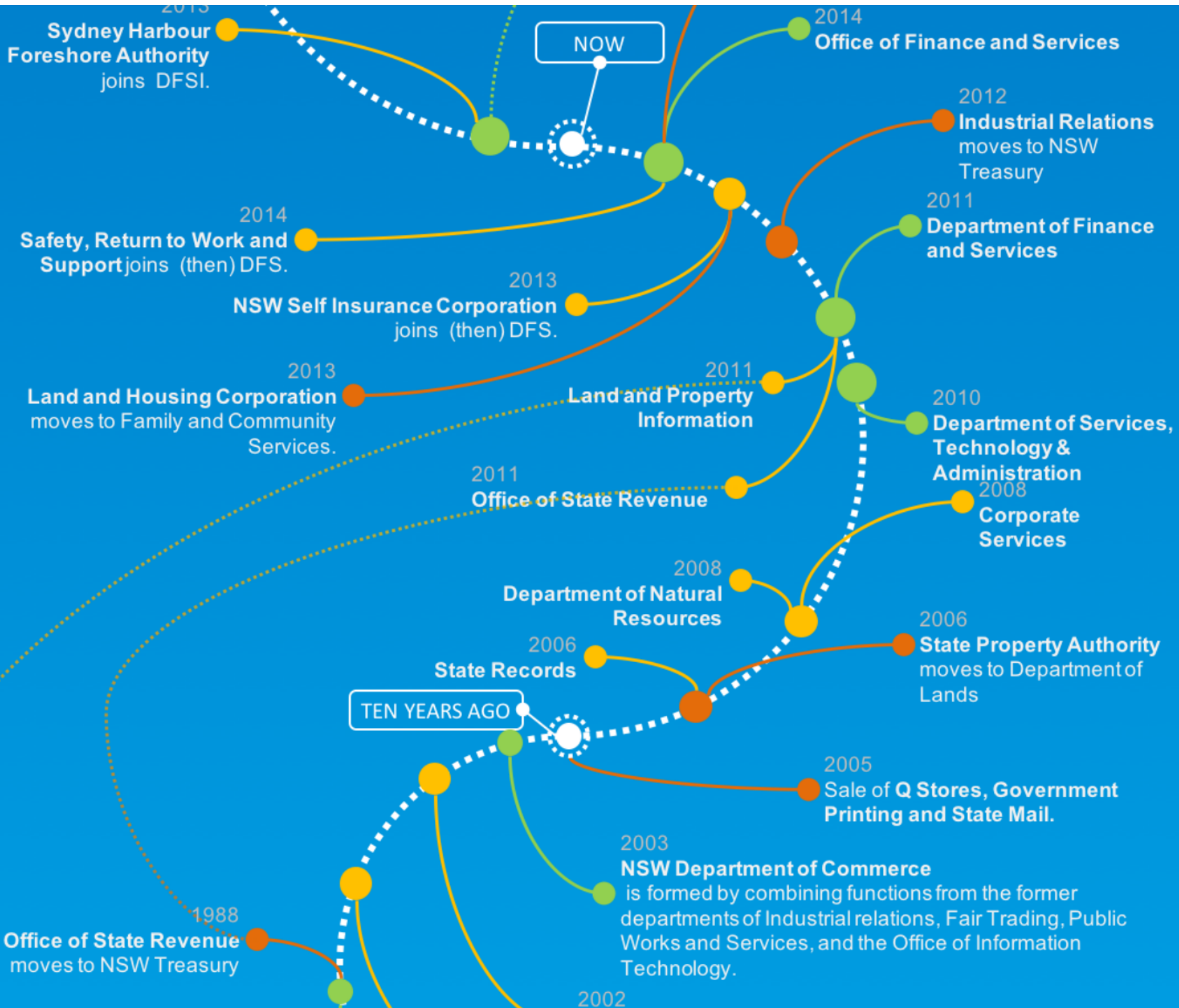
1859

Department of Lands separated

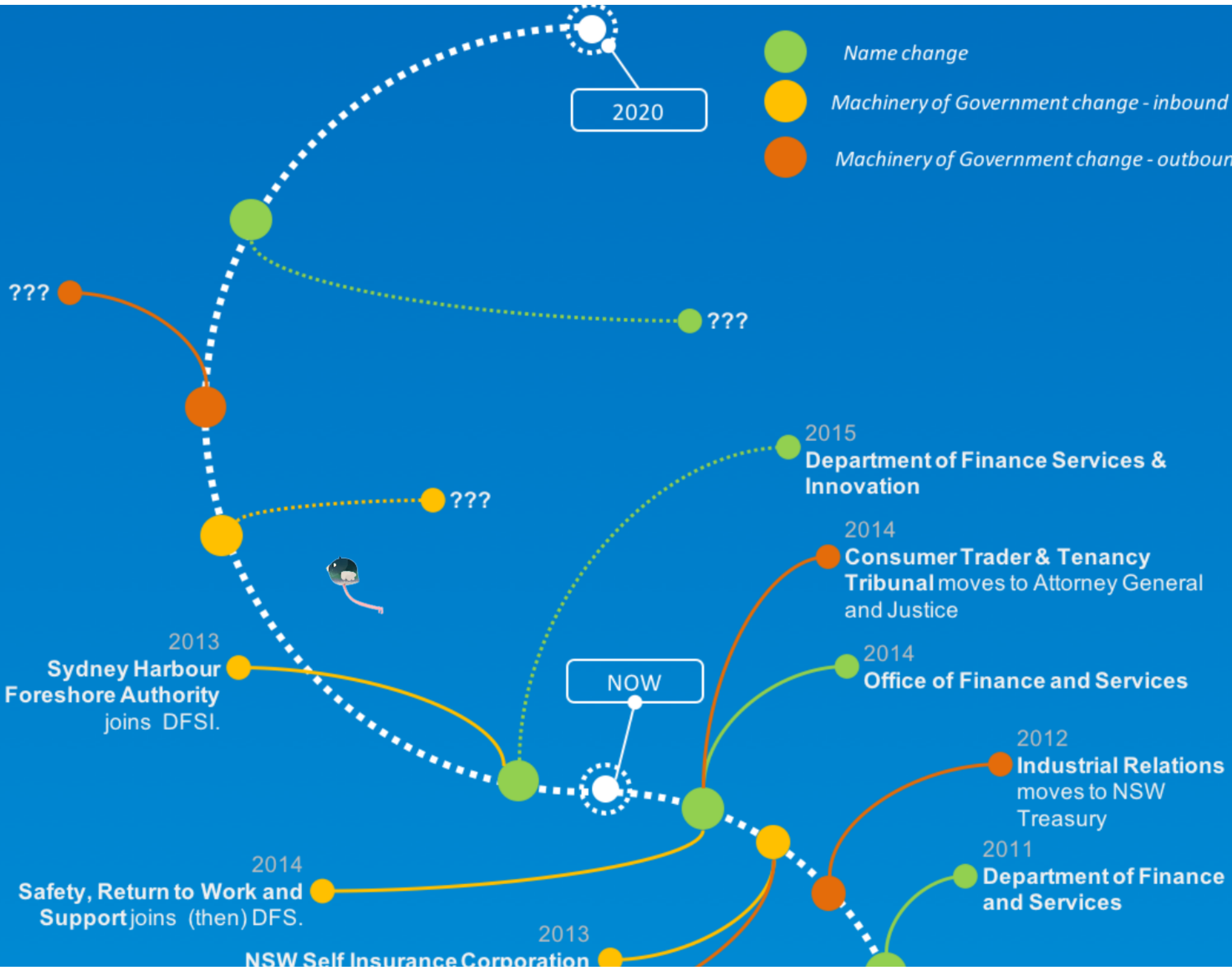
1856

Department of Lands and Public Works formed as one the first NSW government departments

TWO HUNDRED YEARS AGO







- Name change
- Machinery of Government change - inbound
- Machinery of Government change - outbound





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PRODUCTS AND SERVICES

-  **Title searches**
Access NSW land titling records
-  **Online valuation services**
Access NSW valuation information
-  **Surveying services**
Supporting the survey and spatial industry
-  **Plans and dealings**
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ANNOUNCEMENTS

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VALUER GENERAL WEBSITE

ONLINE SHOP

LAND TITLE FORMS

E-CONVEYANCING NSW



LPI Projects

- many small projects
- not enough governance
- susceptible to unexpected events



Develop and Pilot

- take existing process
- develop replacement forms/spreadsheet
- choose 2 projects
- test, enhance, test
- review and report

∅ Duration



Milestone

∞ Duration



Tombstone

Adverse Results!



Errors by project manager - over-reporting % complete

Modification!

Agreement (of PMO) on rolled-up tasks

Agreement (of PMO) on performance indicator

Implementation

- baseline spreadsheet
- monthly update spreadsheet
- Access database to process and produce the reports
- PM training in EVM
- Sponsor session in EVM (lunchtime)
- 1:1 PMO/PM on each project
- Reports reviewed at monthly project boards



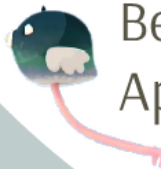
Outcomes

Benefits (planned)

- Greater control and visibility
- Complete project register
- Accountability at board meetings

Benefits (unplanned)

- Better PM practices
- Better sponsor engagement
- Appreciation for change management



Lessons Learned

- people not processes
- get the rollups right
- use it and enforce it

my wish list ...

- time billing
- tougher enforcement



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